GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:1495
ANSWERED ON:03.08.2005
SURRENDER OF LANDLINE CONNECTIONS
Singh Shri Chandra Bhushan

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Telecom Regulatory Authority of India (TRAI) has directed the phone companies to refund money within 60 days after surrender of landline connections;

(b) if so, the details thereof;

(c) whether the Government has issued any directions to MTNL also in this regard;

(d) if so, the details thereof;

(e) whether the number of cases of surrender of landline telephone connections has outnumbered the total number of existing telephones; and

(f) if so, the reasons therefor?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) to (d) Telecom Regulatory Authority of India (TRAI) on 8.7.2005 has directed the telecom operators including Mahanagar Telephone Nigam Limited to refund security deposit within 60 days after disconnection of telephone. The service provider has now to pay interest at a rate of 10% per annum for any delay in making the refund within the stipulated period.

(e) No, Sir.

(f) Does not arise in view of (e) above.